

## Welcome To Troy!!

Here are a few things that someone new coming into Troy may want to know.

- **BILLING:** Your utility bill is due **by/on the 10<sup>th</sup>** of each month. If it is not paid by the 10<sup>th</sup> penalties are applied on the 11<sup>th</sup>. You will be sent another disconnect notice giving you the new amount due and the dis-connect date of the utilities.
- If you are unable to pay your bill on time or by disconnect date it is **YOUR** responsibility to contact the office. **WE WILL DISCONNECT UNPAID BILLS.**
- **MAIL:** We have no door delivery of mail in the Town of Troy. You will need to go to the Post Office, which is on the corner of Main and Harrison Streets to open a P. O. Box. The P.O. Box is free to people in Troy with two pieces of identification such as a state photo id and a signed lease with the Troy address listed. There is a \$6.00 fee for the Post Office Keys. **The Troy Post Office is only open from 7:00 – 11:00 a.m. Monday thru Saturday.**
- **TRASH:** We do have Trash pick-up in the Town of Troy. Each bag has to have a Town of Troy Trash Tag attached to the bag. The tags can be purchased for \$1.00 each at the Troy Utility Office or Troy Market.
- Trash needs to be set out no later than **7:00 a.m. Wednesday morning**. If your trash is set out late and the route has gone by your residence already you will have to bring the trash back to your residence until the next Wednesday.
- Each month you are charged on your Utility Bill either \$12.00 or \$13.00 for Trash Collection. That amount is a combination of a flat fee of \$8.00 per month plus a \$1.00 per Wednesday in each month. Example January's fee was \$13.00 because we have 5 Wednesday's in the month plus the \$8.00 flat fee.
- You will need to purchase tags for your trash until you have paid your first utility bill. You do not receive Trash Tags until your current bill is paid in full.
- **NO TRASH WILL BE PICKED UP WITHOUT A TAG. NO BAGS WILL BE PICKED UP IF BAGS ARE HEAVIER THAN 25 LBS.**
- **RECYCLING:** We do have curbside recycling in the Town of Troy. Recycling is picked up the **FIRST and THIRD MONDAY** of each month. As with the trash, it needs to be set out no later than 7:00 a.m. Monday morning and if it is late you will need to take back to the residence until the next scheduled time.

- **LIMB CHIPPING:** We do pick up limbs on the **2ND MONDAY** of the month. If a holiday falls on Monday, will be picked up on the next day. If rain or other unforeseen events happen, will be picked up that week. The limbs need to all be going the same way with the butt ends together facing the road or alley. Limbs must be 4" or smaller in diameter.
- **WE DO NOT HAVE A PLACE IN TOWN THAT YOU CAN DUMP YOUR LIMBS OR YARD WASTE.**
- **LEAVES:** We do have leaf pick-up in the fall. These dates will be advertised in the local paper as well as on the door of the Utility office.
- **TOWN MARSHAL:** Emergencies dial **911**. For non-emergencies, contact Tell City Dispatch at **812-547-7068**. If Marshal is on duty he will respond, if not a sheriff deputy will be sent.